



October 24, 2022

Dear

We are writing to ask for your assistance. Several customers have recently informed us that checks which had been issued to Stribbons, Inc have been altered, fraudulently presented and cashed by the perpetrators, who remain at large. As these customers are located in different cities, it is likely that the theft is occurring while the checks are in USPS custody in the Fort Lauderdale area. The USPS inspectors' office and other federal, state and local law enforcement agencies have been notified and several investigations are currently active.

To avoid further fraud, we are asking that our customers convert their payments to either ACH or wire transfer. To securely obtain the information necessary to change payment method, please contact our Credit Manager, Lulu Chrzaszcz, at [LChrzaszcz@stribbons.com](mailto:LChrzaszcz@stribbons.com) or 305-628-4000 x117. If you get an email with our bank information, we encourage you to call Lulu to confirm our bank account number to prevent spoofing (someone intercepts our email and replaces the bank information with their own).

If you receive an email from Lulu after you have sent payment, please review your bank account to see if the check has cleared. If it has, contact your bank to obtain a copy of the front and back of the check. Any checks that have been legitimately cashed by Stribbons, Inc, will display the payee as issued and endorsement information on the back. If your check has been cashed fraudulently, please contact Lulu immediately to discuss steps that need to be taken by you with your bank and with the appropriate agencies. If it has not cleared, Lulu can confirm whether it is in our possession. If it is not in our possession and you would like to stop payment, please deduct any associated stop payment fee from the replacement ACH or wire transfer.

We are sorry for any inconvenience this fraud has caused.

Sincerely,

*Leann Hillier*

Leann Hillier  
Controller

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2921 West Cypress Creek Rd. #101 Ft. Lauderdale, FL 33309 P: 305-628-4000 F: 305-621-6109

ISO 9001:2015 & ISO 14001:2015 certified facility in the production of decorative bags, ribbons, cords for gifts, pet clothing & accessories.



November 8, 2022

Dear,

We have decided to open a Post Office Box for all our mail due to the recent stolen checks' situation.

Please be so kind as to update our mailing address to:

STRIBBONS, INC.  
P.O. Box 590520  
Ft Lauderdale, FL 33359

If you have any questions or concerns, please contact our Credit Manager, Lulu Chrzaszcz, at [LChrzaszcz@stribbons.com](mailto:LChrzaszcz@stribbons.com), or call 305-628-4000 extension 117.

Thank you and we are sorry for any inconvenience this may have caused you.

Sincerely,

*Leann Hillier*

Leann Hillier  
Controller